

Summary of Comments processed from Apr 1 2017 to Mar 31 2018

Service	Complaints	Compliments	Comments
Car Parks	17	0	6
Cemeteries	2	0	0
Community Alarms	1	2	0
Council Tax Billing	9	0	3
Council Tax Reduction	1	0	0
Customer Services	11	12	8
Customer_Services	1	0	1
Electoral Register	4	0	0
Environmental Services	2	0	0
Fly Tipping	1	1	1
Garden Waste	17	2	76
Grass Cutting	6	4	2
High Hedges	1	1	0
Homelessness	1	3	1
Housing Benefits	13	0	0
Housing Repairs	55	46	59
Housing Tenancy	34	14	3
Leisure	11	0	5
Licensing	1	0	0
Markets	1	0	0
Parks and Flower Beds	0	8	3
Planning	17	5	0
Planning - Development Control	1	0	0
Pollution incl Noise	1	0	0
Private Sector Housing	2	0	1
Property Services	2	1	3
Recycling	22	13	13
Refuse Collection	25	12	11
Street Cleansing	3	0	0
Trade Waste	1	1	0
Bulky Waste	0	1	0
ICT Services	0	0	2
Public Toilets	0	0	1
Community Housing support	0	1	0
Audit	0	0	1
Totals	263	127	200